

# **Brown County Veterans Services**

*Find Services, Benefits, and Resources  
in the Community*



***ADRC of Brown County  
can provide in-depth  
assistance about  
resources and more.  
We are here to listen to  
your story and help you  
find answers and  
solutions.***

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## **ADRC of Brown County**

300 S. Adams St. Green Bay, WI 54301  
(920) 448-4300

[www.adrcofbrowncounty.org](http://www.adrcofbrowncounty.org)

ADRC is a nonprofit, 501(c)3 organization

Find us online:



## Getting Started

Thank you for your service! In honor of your service, your community is giving back to you. This handbook outlines the commonly-used veteran service agencies in Brown County for returning veterans, retirees, and their spouses or widows.

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***Our Mission:***  
***“Empower and enrich the lives of older adults, adults with disabilities and their caregivers.”***

### For more Information:

Visit our website:

[www.adrcofbrowncounty.org/resource-library/](http://www.adrcofbrowncounty.org/resource-library/)

211 Community Services database:

[www.get211.org](http://www.get211.org)

## ***For Immediate Help***

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### ***24-hour Crisis Center Hotline***

***(920) 436-8888***

The Crisis Center of Family services provides free, professional, short-term counseling for any situation, including: alcohol and drug abuse, depression, relationship issues, and suicide. A counselor will talk with you about your situation and the kind of help you need.

### ***24-hour Veterans Crisis Line***

***(800) 273-8255, Press 1***

Free and confidential assistance by phone, online chat, or by texting (#838255).

If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week. The Veterans Crisis Line is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

### ***24-hour National Homeless Call Center***

***(877) 424-3838***

Free assistance and connection to resources.

Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

## *Benefits*

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There are state and federal benefits available to veterans and their families. Each program has different eligibility criteria. To find out if you are eligible, contact one of the agencies listed below.

### ***Brown County Veterans Service Office***

**305 E. Walnut St. Suite 300 Green Bay, WI 54301**

**(920) 448-4450** | [www.browncountywi.gov](http://www.browncountywi.gov)

Staff help you determine your eligibility and apply for state and federal benefits, including: service-connected disabilities, pensions, DD-214, death/burial and end-of-life, education, employment, health care, home buying, POWs, transportation, and services for returning veterans.

#### No Cost Dental Program:

Eligibility is for those that served in the Armed Forces under Honorable or General Under Honorable conditions. Spouses, dependents, and surviving spouse of veterans. Services include all dental; x-rays, cleanings, extractions, fillings, repair, dentures etc. Call or visit website for more information.

### ***U.S. Department of Veterans Affairs***

**(800) 827-1000** | [www.va.gov](http://www.va.gov)

The website includes links to federal resources on health care, benefits (compensation, home loans, education and training, life insurance, and vocational rehabilitation), and burial and memorials.

### ***Wisconsin Department of Veterans Affairs***

**(800) 947-8387** | [www.wisvets.com](http://www.wisvets.com)

The website includes links to resources specific to Wisconsin, such as printable guides that explain a variety of benefits for veterans and retirees.

## *Healthcare*

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### ***Green Bay Health Care Center (Milo C. Huempfer Clinic)***

**1251 University Ave. Green Bay, WI 54301**

**(920) 431-2500** | [www.milwaukee.va.gov/locations/green\\_bay](http://www.milwaukee.va.gov/locations/green_bay)

The Veterans Administration (VA) has an outpatient clinic located in Green Bay. This clinic provides a variety of services, such as: primary care, specialty care, mental health care and support groups, dietetic counseling, pharmacy, and assistance with benefits, including in-home care. The Green Bay Health Care Center is also a Wisconsin Alzheimer's Institute (WAI)-affiliated memory assessment clinic.

## *Mental Health/Counseling*

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If you or a loved one is struggling to cope with the effects of combat, there are places specifically for veterans and their families to get the help they need.

### ***Green Bay Vet Center***

**1600 S. Ashland Ave. Green Bay**

**(920) 435-5650 | (877) 327-8387 | [www.va.gov](http://www.va.gov)**

Vet Centers are agencies under the VA Clinics that specifically offer counseling services. Individual or group sessions are available for warzone veterans and their family members.

*Please note:* you do not have to be eligible for care at a VA Clinic in order to receive help at a Vet Center.

### ***Green Bay Health Care Center (Milo C. Huempfner Clinic)***

**1251 University Ave. Green Bay**

**(920) 431-2500 | [www.milwaukee.va.gov/locations/green\\_bay](http://www.milwaukee.va.gov/locations/green_bay)**

The Veterans Administration (VA) has an outpatient clinic located in Green Bay. Mental health care is available beyond counseling services, including support groups for different mental health conditions and a memory assessment clinic, affiliated with the Wisconsin Alzheimer's Institute (WAI). Please note: not all veterans are eligible for all VA clinic services. Call for eligibility information.

## *Employment/Job Searching*

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### ***Center for Veterans Issues (CVI)***

**201 W. Walnut St. Suite 202 Green Bay**

**(920) 435-1965 | [www.cvivet.org](http://www.cvivet.org)**

CVI find employment and housing for returning veterans integrating into civilian life. To be eligible for services, you must have served at least one day of active duty and have anything except a dishonorable discharge.

### ***Wisconsin Job Center***

**701 Cherry St. Green Bay**

**(920) 448-6760 | [www.wisconsinjobcenter.org](http://www.wisconsinjobcenter.org)**

The Wisconsin Job Center has programs specifically designed to help veterans, including disabled veterans, find employment in the community. In addition, the Center offers assistance in writing resumes and cover letters, employment workshops, career counseling, and other employment services.

## *Employment/Job Searching, Continued*

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### *Wisconsin Jobs for Vets*

**(608) 266-8080** | [www.wiscjobsforvets.wi.gov](http://www.wiscjobsforvets.wi.gov)

This Madison-based organization finds job opportunities within the State of Wisconsin agencies for veterans. To be eligible, you must have a service-connected disability rating of 30% or more and not currently employed in a permanent State of Wisconsin position.

## *Housing/Homelessness*

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Returning veterans may have difficulty finding a place to live. If you need assistance finding and paying for housing while you transition back into civilian life, there are programs and organizations that can help.

### *Center for Veterans Issues (CVI)*

**201 W. Walnut St. Suite 202 Green Bay**

**(920) 435-1965** | [www.cvivet.org](http://www.cvivet.org)

CVI find employment and housing for returning veterans integrating into civilian life. To be eligible for services, you must have served at least one day of active duty and have anything except a dishonorable discharge.

### *Department of Veterans Affairs National Homeless Call Center*

**(877) 424-3838** | [www.va.gov/homeless](http://www.va.gov/homeless)

Available 24 hours a day, 7 days a week. This free and confidential call center can answer your questions, connecting you to other resources to help you find the housing you need.

### *Homes for Heroes*

**(920) 347-1629** | [www.homesforheroes.com](http://www.homesforheroes.com)

This organization provides discounted rebate costs, lending fees, title closing fees, and other discounts for active and retired veterans (and other public service professionals).

## ***Housing/Homelessness, Continued***

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### ***HUD Veteran Affairs Supportive Housing (VASH)***

**Green Bay Health Care Center, 2851 University Ave. Green Bay**

**(920) 431-2500 x72706 | [www.va.gov/homeless/hud-vash\\_eligibility](http://www.va.gov/homeless/hud-vash_eligibility)**

HUD VASH supports long-term housing needs of veterans who are homeless or in danger of becoming homeless and are in need of care coordination. Veterans that qualify will be provided with a Section 8 Housing Choice Voucher. Veterans must be eligible for VA healthcare, within HUD income guidelines, and not be on the sex offender registry.

### ***Veteran's Housing and Recovery Program (VHRP)***

**2500 Bel Meadow Dr. Green Bay**

**(920) 347-1629 | [www.dva.wi.gov/pages/benefitsclaims/vhrp](http://www.dva.wi.gov/pages/benefitsclaims/vhrp)**

This facility provides temporary housing, training, and supportive services to military veterans who are homeless or at risk of becoming homeless in order to help obtain permanent housing. Services include assistance with accessing permanent housing, substance abuse recovery support, education and job training, and access to healthcare and mental health services. Call for more information on eligibility and services.

### ***Veterans Manor Green Bay***

**2900 St. Anthony Dr. Green Bay**

**(920) 659-0838 | [www.veteransmanor.com](http://www.veteransmanor.com)**

This apartment complex offers low-income, subsidized housing for veterans. Rent is based on 30% of your income. The complex has 50 one-bedroom apartments, subject to availability. A CVI office is located within the complex with regular hours to provide free supportive services to those living in Veterans Manor.

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