



Basic Needs

*Community Resources in
Brown County*



ADRC of Brown County

920-448-4300
300 S. Adams Street
Green Bay, WI 54301

 www.adrcofbrowncounty.com
facebook.com/adrcbrowncountywi

*Serving older adults, adults
with disabilities, and their
caregivers in Brown County.*

Getting Started - Where to Begin?

Where you look for help will depend on the needs of you and your family. When thinking about where to turn for help, don't forget friends, family, and your church or faith community.

If you are looking for something specific, like transportation, you can look it up in the list of community resources in this booklet. The resources are divided into different categories that are listed alphabetically to help you find what you need.

If you aren't sure where to begin, consider contacting one of the programs listed in the "Programs to Help you Get Started" section on page three.

Call **920-448-4300**

Monday - Friday

8:00 a.m.—4:30 p.m.

300 S. Adams Street, Green Bay, WI

*Appointments are available before or after hours
by prior arrangement.*

Visit the transition page on our website at:

www.adrcofbrowncounty.org.



Like us on Facebook at: [adrcbrowncountywi](https://www.facebook.com/adrcbrowncountywi)

TABLE OF CONTENTS

3	Programs to Help you Get Started
4	Childcare One-on-One Mentoring
5	Clothing & Household Items
5	Personal Services
6	Employment
7-8	Financial Assistance - General
9	Financial Assistance - Home Energy
9	Financial Assistance - Telephone
10	Legal Assistance
10	General Services - Drop In Centers
11	Food Resources
12	Food Hot Meals
12-14	Medical/Health Services, Prescription Assistance, Dental Services
15	Mental Health - Outpatient Counseling & Psychiatric Care
16	Shelter Emergency & Temporary
17	Rent Assistance and Subsidized Housing
18-19	Transportation

Programs to Help You Get Started

Are you having trouble making ends meet? There are many reasons why you may need some extra help. Maybe you're waiting to see if you qualify for disability benefits. Maybe you have disability benefits, but the income isn't enough to meet your needs. Maybe you're working, but barely earning enough to get by. Fortunately, there are many community resources available in Brown County to help you bridge the gap between your income and meeting the basic needs of you and your family.

Are you overwhelmed and unable to cope?

If you feel overwhelmed and unable to cope with your life situation, you need to get help right away. The Crisis Center has counselors available 24 hours a day, seven days a week to help you. Their services are free and confidential. Crisis Center counselors will listen to you, provide an assessment of your situation, and help you develop a plan to meet your needs. They can help you with a wide variety of issues including: stress management, major life changes, suicidal thoughts, depression, relationship issues, anxiety, alcohol and drug abuse.

If you feel unable to cope and need help right away, call the Crisis Center at 920-436-8888; TTY 920-436-8887, located at 300 Crooks Street, Green Bay.

2-1-1

2-1-1 is a joint venture between the Brown County United Way, the Aging & Disability Resource Center of Brown County (ADRC), Family Services Crisis Center, Help of Door County, and Kewaunee County to serve Northeast Wisconsin area with 24-hour, 365-days a year information and referral service. Calls are confidential, you can remain anonymous and the service is free. Dial 2-1-1 to speak with a call specialist who can help you assess your needs and refer you to the appropriate community resources. You can also visit the 2-1-1 website at www.get211.org.

ADRC Information & Assistance

300 S Adams St, 920-448-4300. If you or a loved one is aging or disabled, ADRC Information and Assistance Specialists are available to help sort through the community resources available to you. The ADRC may have the service you are looking for. If not, an Information and Assistance (I&A) Specialist can provide assistance in contacting other local agencies to get you connected.

Benefit Specialists

300 S Adams St, 920-448-4300. Benefits counseling helps individuals with their private or government benefits. The Benefit Specialist team help explain the various types of benefits, how to access the benefits, connect to resources, assist through the process and advocate when necessary.

ADRC I&A & Benefit Specialists are available by phone, by appointment at the ADRC, or in your home. There is no fee for I&A services. You can also visit the ADRC website at www.adrcofbrowncounty.org. Hours: Monday-Friday, 8 am to 4:30 pm. Call to make an appointments outside of the regular hours.

Community Resources Introduction

The following pages are a listing of community resources that can provide temporary assistance to help meet your needs. They are grouped into categories and listed alphabetically.

For more information about any of these resources, talk with an ADRC Information & Assistance Specialist Monday through Friday, 8 am to 4:30 pm, 920-448-4300. You can also find more information by visiting the ADRC website at www.adrcofbrowncounty.org or 211 at www.get211.org

Childcare

Brown County Human Services—Bay Lake Consortium 111 N Jefferson St, 888-794-5747. Provides assistance with funding for childcare in the form of reimbursement or vouchers. Parents must use authorized childcare providers and make co-payments. Must meet income eligibility guidelines and fill out an application.

Family & Childcare Resources of N.E.W 201 W Walnut St, Suite 100, (920) 432-8899. Offers early childhood education for parents and their children from birth to age 5, playgroups, English Language Learner (ELL) programs, child care referrals, home visits of outreach, education, and support.

Encompass Childcare Offers reduced-rates based on a sliding fee scale at all six of their locations. Get more information at (920) 469-1236. www.encompasseec.org

YMCA 920-436-9622. Offers before and after school care and summer programs for children of school age. Multiple locations. Call for information.

YWCA 230 S Madison St, 920-432-5581. Provides early childhood programs including childcare, preschool, enrichment classes and summer camp.

One-on-One Mentoring

Circles Green Bay Program that empowers, equips, and encourages households to navigate their way out of poverty. Each week, local families working to overcome poverty (Circle Leaders) meet with community volunteers (Allies) over dinner. A meal and programming for individuals and their families is provided. All household members are encouraged to participate. Children are cared for by dedicated volunteers who equip them with learning experiences designed to break the cycle of poverty. Participation in this program is an 18 month, weekly commitment. A participant's success is dependent on their ability to leverage community resources, implement content presented, and a willingness to engage with volunteers. circlesgreenbay.org/overview.html

For more information, contact by phone 920-593-3474 or email- circlesgb@gbcc.me

Clothing & Household Items

Community Giving Closet 1021 Hillcrest Heights, Green Bay (Hope Community Church), 920-471-3858 Clothing. Open 1st & 3rd Wednesday, 2 - 6 pm.

Family & Childcare Resources of NEW 201 W. Walnut St, Ste. 100, Green Bay 920-432-8899 Help for adults who care for children, including parents and grandparents. Focus on first five years. Diapers & wipes offered monthly. Go to their Facebook page for current dates. Bring picture ID and child's Birth Certificate to register. **Please Note Diaper Drives are sporadic during the year with specific dates & times.*

Love Life Assists low-income families in meeting basic infant needs under age 3; diapers and other baby items as available. 1 - 4 pm Thursdays except 5th Thursdays of the month. Must bring a photo ID, proof of address, proof of birth for children & WIC card if available. Each location below is based on residency, attend the east side if living in East Green Bay, and if living on the West side of Green Bay, please use west side location.

West Side Site

The Hope Center
505 Clinton Street
Green Bay, WI 54303

East Side Site

Central Church
831 Schoen Street
Green Bay, WI 54302

Thrift Stores All of the thrift stores listed below provide need-based vouchers that can be used at their stores. Call stores for information about eligibility.

- **Bethesda** 336 N Military Ave., Green Bay, 920-544-5849
- **Goodwill** 2814 S Oneida St 920-498-0990; 1301 Brosig St 920-465-9601; 1660 W Mason St 920-569-1596
- **Manna for Life** 1599 University Ave, 920-437-3629
- **St. Vincent de Paul** 920-435-4040 (East side) 920 Wiese St, 2121 Van Deuren, (West side) 940 Hansen Road
- **Salvation Army** 1125 W Mason St, 920-884-2950
- **De Pere Christian Outreach** 506 Butler St., 920-339-1060. Serves De Pere residents only.

Personal Services

Laundry Love For low income, homeless, unemployed, or elderly in need of assistance. Provides soap and quarters. Limit 2 loads per individual, 5 loads per family. Load limits based on fund and supplies available. First come, first serve. One date per month at local laundromat. Go to this link for date, time, location: www.laundrylovegreenbay.org/events

Pop-Up Barber Shop Proof of need required. Dated letter from Badgercare, Foodshare, or agency referral. Date, time, locations vary go to: www.laundrylovegreenbay.org/events for information. Pre-register by calling 920-328-5087 or email laundrylovegreenbay@gmail.com

Employment

A brief listing of employment resources is listed here. For more in-depth information, please see the ADRC brochure, ***Employment Guide: Resources for Older Adults & Adults with Disabilities***.

Brown County Job Center

301 N. Adams St, Suite 130, Green Bay 920-448-6760; TTY 920-448-6468. Provides career counseling, job seeking workshops, computer lab, and resume writing assistance. Services are provided free of charge. Hours: Monday – Friday, 8 am - 4:30 pm.

www.jobcenterofwisconsin.com This website lists available jobs and connects employers & job seekers.

Department of Workforce Development (DWD)

This state agency is responsible for job services, training, and employment assistance for people seeking work and helping employers find workers for current job openings in Wisconsin. There are no fees. <https://dwd.wisconsin.gov/>

Division of Vocational Rehabilitation (DVR)

Located in the Job Center at 301 N. Adams, Green Bay, 920-448-6760; toll free 800-228-2637, TTY 866-223-5678. DVR is a state and federally funded agency that provides information about employment services for people with disabilities. You do not need to be on SSI or SSDI to qualify for DVR services. An assessment and most DVR services are provided free of charge.

Hours: Monday – Friday, 8:00am-4:30pm. www.dwd.wisconsin.gov/dvr

Financial Assistance - General

ACCESS—See if you Qualify? Find out what government funded financial assistance programs you may qualify for by checking out **ACCESS**, an internet tool provided by the Wisconsin Department of Health Services. It asks a few basic questions about the people in your home, your finances, and your bills. Your answers are private and secure.

ACCESS will outline what programs you may be eligible for and how to apply. The website is accessible in English or Spanish. Go to www.access.wisconsin.gov and click on “Am I Eligible?” If you do not have internet access, you can use computers to search the Internet free of charge at the ADRC, Brown County Public Libraries, Micah Center and Brown County Job Center.

Bay Lake Consortium 111 N Jefferson St, 888-794-5747. Located in the Sophie Beaumont building, 2nd floor. Provides assistance in obtaining benefits for eligible recipients residing in Brown County within the guidelines of Federal and State regulations. Services include economic support programs designed to assist people in meeting basic living and health care needs. Programs may have income and asset limits which vary with family size. There are also non financial elements which need to be verified at the time of application.

Services offered include:

- Caretaker Supplement (SSI Parents Only)
- FoodShare
- Child Care Assistance
- Health Care (BadgerCare Plus & Medicaid)

For Medicaid, Child Care, CTS & FoodShare, apply by phone, mail, in person, or online at <https://access.wisconsin.gov>

Hours: Monday-Friday, 8:30 am to 4:00 pm.

Reporting changes: You can mail or fax changes to: Central Document Processing Unit (CDPU), PO Box 5234, Janesville, WI 53547-5234, Fax: 1-855-293-1822

Forward Service Corporation

726 Pine St., 920-940-6066 Provides training, education, career guidance, and supportive services for individuals and families with children. Emergency assistance for rent/mortgage and utilities. Through the Wisconsin Works (W2) and Food Share and Employment Training (FSET) Programs.

Financial Assistance - General, cont.

NEWCAP

1- 800-242-7334

https://www.newcap.org/newcap_programs/

Community Action Agency with a mission of moving people from poverty to opportunities and economic security and improving communities. The Financial Capabilities Programs assist participants with a wide array of financial counseling and coaching services to develop a comprehensive budget to understand their entire financial picture. This includes the cost to live month to month, to identify all income sources and debt obligations, and to develop a strategy to eliminate debts and achieve their goals. This program works in collaboration with Newcap program participants.

Oneida Center for Self Sufficiency

2640 West Point Rd, Green Bay WI 54304

920-490-3710

Provides financial assistance to Oneida Nation tribal members and their spouses. Call for information.

St. Vincent de Paul Resource Center

920 Weise St., Suite B, Green Bay 54302

920-435-4040 ext 102

Email: pvc@svdpbg.org

<https://www.svdpgb.org/resource-center>

St. Vincent de Paul is a group of volunteer members (Vincentians) whose desire is to offer help and hope to those in need. In some cases, they may not be able to provide what is requested, but they will do what they can with what they have to offer. Vincentians may offer information about other resources as well. When you reach out for help, you will be welcomed and connected with a SVdP-GB volunteer member. The Vincentian will set-up a time to visit you in your home. If you do not have a home, they will meet with you at the SVdP-GB building. There are volunteers onsite who will issue clothing cards if no other assistance is requested. Stop by the Resource Center to learn more. Call 920-435-4040 ext 102 to set up an appointment.

Salvation Army

626 Union Ct , Green Bay, WI 54303

920-497-7053

<https://centralusa.salvationarmy.org/greenbay/>

Provides one-time or short-term emergency assistance for basic needs including energy assistance. Must meet with a case manager to determine eligibility. Call for information.

Financial Assistance Home Energy

Energy Assistance and Weatherization

Brown County Human Services building, 111 N Jefferson St, 920-448-6460. Assists with the home energy assistance application. Must meet income guidelines to qualify. Apply by phone, mail, in person. <https://energybenefit.wi.gov>

Oneida Center for Self Sufficiency—Energy Assistance

2640 West Point Rd, 920-490-3710. Offers financial assistance for payment of heating bills. Also repairs or replaces irreparable heating systems and provides weatherization assistance. Must meet state guidelines for low income and an application must be filled out. Services available for Oneida Nation tribal members and their spouses. Call for information.

Wisconsin Public Service.

Offers help with payment arrangements. Call for information. 800-450-7260.
<https://accel.wisconsinpublicservice.com/home/arrangements.aspx>

Financial Assistance Telephone

Discount Cellular Phone

Lifeline Program provides a discount on phone service (landline or cell) for qualifying low-income consumers with participating providers. Most telephone and cell companies provide this program to their residential customers. You can receive Lifeline discounts on only one telephone number - either wireless or wireline (landline) but not both - per household.

To qualify for lifeline service you must be eligible for the Homestead Tax Credit, or be a recipient of one these programs: Wisconsin Works, Medical Assistance, Badger Care, Supplemental Security Income, Food Stamps, Low Income Home Energy Assistance (LIHEAP), Federal Public Housing Assistance, TANF, or have an income below 135% of the federal poverty level.

Call your current cell/phone carrier and say that you want to apply for LifeLine benefits.

Go to this website for a listing of providers in your area:

<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

The ADRC, Brown County Libraries, Micah Center have public computer if you don't have access to a computer. You can call the ADRC at 448-4300 to have a list printed and mailed to you.

Golden House 1125 University Ave, Green Bay. 877-431-4321; 24 hr hotline: 920-432-4244.

Provides a free cell phone to call 911 for victims of domestic violence. Call for information.

Legal Assistance

Lawyer Referral and Information Service

800-362-9082. Services include a hotline which answers legal questions free of charge, a lawyer referral service, and a community referral service for referrals to other legal service organizations, government agencies, or community resources to help with a specific legal concern. There may be a consultation fee from the lawyer you select.

<https://www.wisbar.org/forpublic/ineedalawyer/pages/lris.aspx>

Legal Action of Wisconsin, Inc.

201 W Walnut St, Suite 203, 920-432-4645. Provides free legal counseling to low income people in civil matters, including public benefits like SSI. <http://www.legalaction.org/contact-us/green-bay-area-office>

General Services - Drop In Centers

Micah Center Services 700 E Walnut St., Green Bay, 920-617-8700 Must be 18 years or older, able to provide self care, willing to complete intake information. Daytime resource center for persons experiencing homelessness or at-risk. Services include case management, workshops, computer and education labs, internships, medical exam room, mental health/AODA counseling.

Wellspring 413 Dousman St., Green Bay, 920-433-9995 Daytime resource center just for women. Must be 18 years or older. Services include basic needs, computer lab, job readiness, mentoring and peer support, resources and referrals, sobriety support group, workshops.

Food Resources

Brown County UW Extension Community Gardens

1150 Bellevue St, 920-391-4610. Community gardens are available throughout the Green Bay area. A fee is required to rent a plot.

Farmer's Market EBT

Provides incentives for people on FoodShare or those using WIC dollars at various farmer's markets in downtown Green Bay and Oneida. Visit the booth at each market for more information, or call the ADRC at 920-448-4300.

Farmer's Market Vouchers

Provides vouchers for adults age 60 and older in Brown County to purchase food at farmer's markets. Vouchers are available seasonally at the Aging & Disability Resource Center. Income guidelines apply; proof of income required. Call the ADRC for more information at 920-448-4300.

FoodShare

Bay Lakes Consortium, 111 N Jefferson St, 888-794-5747. Located in the Brown County Humans Services building. Program participants receive a Quest card that is used to purchase food. Must meet income guidelines and fill out an application on line at <https://access.wisconsin.gov/>

Food Pantries

There are a large number of food pantries in Brown County, many run by churches. Obtain a current listing on the ADRC website www.adrcofbrowncounty.org. On the website, click on *Resource Database*, under *Basic Needs* you will find the document *Brown County Food Resources*. For additional assistance, call the ADRC at 920-448-4300 to speak to an Information & Assistance Specialist. Or search Food Pantries on www.get211.org be sure to specify the county or city.

Paul's Pantry

1513 Leo Frigo Way, 920-433-0343. Interview to establish eligibility. Hours: Mon, Tues, Wed, Fri: 10:30 am - 1:30 pm Registration 9:30 am Interviews: 9:30 am - 1:00 pm.
Sat: 9:30 am - 12:00 pm, Interviews: 9:30 am - 11:00 am.

Salvation Army

626 Union Ct, 920-497-7053. This food pantry provides food assistance to low-income families. Must be at or below 185% of the federal poverty guideline. Hours: Monday-Friday, 8:00am-4:30pm; appointments scheduled between 9:00am-4:00pm.

WIC (Women, Infants and Children).

Federally funded program that provides food vouchers for pregnant and nursing women, and for children under the age of 5. Must meet income guidelines and fill out an application. Spanish and Hmong translators may be available.
Call for information: WIC East 920-437-8368; WIC West 920-431-0243.

Hot Meals

Several local churches and community agencies offer free meals. No eligibility requirements apply unless specifically noted below.

Breakfast:

- **First United Church of Christ** 509 S Webster Ave, 920-437-4164. 1st and 3rd Saturday of the month, 7:45am—9:45am.
- **West Side Moravian Church** 1707 S Oneida St, 920-499-4433. 4th Saturday of the month, 8:00am to 10:00am.

Weekday Noon Meal:

- **Salvation Army** 626 Union Ct, 920-497-7053. Serving from 11:30am to 12:30pm.
- **ADRC Congregate Dining Sites** 920-448-4300. Must be age 60 or older to eat on a donation basis. Serving from 11:00am-12:30pm at various locations. Call for information.

Weekday Evening Meal:

- **First United Presbyterian Church** 605 N Webster Ave, De Pere, 1st Wednesday of the month, 5:45 pm months of Jan, Feb, Mar, Apr, May, Oct, Nov, Dec. Reservations not required.

Weekday Evening Meal & Weekend Noon Meal:

- **NEW Community Shelter** 301 Mather St, 920-437-3766. Evening meal, 5:00pm to 6:00pm. Weekend and all holidays noon meal, 11:30am-12:30pm.

Medical/Health Services, Prescription Assistance, Dental Services

Bay Lake Consortium—BadgerCare Plus 111 N Jefferson St, 888-794-5747. A Medicaid program available for some low-income individuals who meet program requirements. Must meet income guidelines. Fill out an application at www.access.wisconsin.gov to determine eligibility.

Bay Lake Consortium—Medicaid for Elderly, Blind & Disabled 111 N Jefferson St, 888-794-5747. Medicaid programs for adults who are elderly, blind, or disabled and who meet program requirements.

Vivent Health (formally known as AIDS Resource Center of WI- AODA Services)

445 S Adams St, 920-437-7400. Services include medical, case management, and HIV specialty dental care for people with HIV/AIDS. Health care is provided regardless of ability to pay.

Medical/Health Services, Prescription Assistance, Dental Services, cont.

The Marketplace Offers health care coverage to most U.S. citizens. May be eligible for tax credits to reduce costs. Fill out an application at www.healthcare.gov or by calling 800-318-2596.

NEWCAP Community Health Services 1540 Capitol Dr, 920-430-1350, 800-242-7334. Provides health care, reproductive family planning, pregnancy testing, referrals and follow-ups, PAP tests; services are free or very low cost. Services provided to both men and women.

Planned Parenthood 2605 S Oneida St, 920-432-0031. Provides comprehensive reproductive health and family planning services based on a sliding fee scale. Accepts BadgerCare+, Medicaid, and some insurance. Services provided to both men and women.

Oneida Community Health Center 525 Airport Rd, 920-869-2711, 866-869-2711. Comprehensive health care including outpatient medical care, dental care, optical care, and pharmacy services for Oneida tribal members. Fees based on financial need. Call for hours.

Partnership for Prescription Assistance 888-477-2669. Helps qualifying patients without prescription drug coverage get the medications they need through the right program for them. Can receive free or nearly free medications. Apply by phone or on the website to see if you qualify. www.pparx.org

Donated Dental Services Program 866-812-9840. Provides low or no-cost dental care donated by area dentists. To receive services, must be disabled, elderly or chronically ill, a resident of Wisconsin, and lack adequate income to pay for needed care. Application required and there is a waiting list. Call for information and hours.

Hospice and Palliative Care Hospice care is specialty care for persons with a terminal illness. Palliative care is for persons who are seriously ill but are not terminal. There may be medical providers that offer discounted or low-cost care. These services can change. Call the ADRC at (920) 448-4300 to discuss your situation and to get up to date information.

Medical/Health Services, Prescription Assistance, Dental Services, cont.

NEW Community Clinic

HEALTHCARE

1. If you are **low-income** and **do not have insurance**, there are two outpatient clinics available that offer a variety of non-emergency services. Most services free, but some charged on sliding scale fee. Locations: 622 Bodart St, 920-437-9773; NWTC 2740 W Mason St, 920-498-5436
2. If you are **homeless**, there is one outpatient clinic available to provide non-emergency medical care & case management for free to those eligible. Visits to community shelters happen weekly. Location: 879 Mather St, 920-437-7206

DENTAL CARE

Are you uninsured, have Medicaid/Medicaid HMO, or have both Medicaid & Medicare AND need your teeth cleaned? Teeth cleaning services are available August-May only. Appointments required. Small fee is charged.

NWTC Dental Hygiene Student Clinic
2740 W. Mason St., Green Bay
920-498-5450

Are you uninsured, do not have Medicare AND need dental care or oral surgery?*

Dental examinations, restorations, extractions, and limited root canal treatments are available.

Uninsured Dental Clinic:
622 Bodart St., Green Bay (920-437-9773)
NWTC 2740 W. Mason St., Green Bay (920-498-5436)

Do you have Medicaid/BadgerCare or have both Medicaid & Medicare AND need dental care or oral surgery?

Dental examinations, x-rays, fillings, extractions, limited endodontic treatment, and emergency treatment are available. Co-pays may apply and are due at time of service.

N.E.W. Dental Clinic
2740 W. Mason St., Green Bay (920-272-9300) 424 S. Monroe Ave., Green Bay (920-544-0346)

Familia Dental
GB East Office –1931 Main St. Green Bay (920-393-6370)
GB West Office– 2280 W. Mason St. Green Bay (920-393-6370)

**If you have Medicare (and do not have Medicaid) or have refused a Medicare plan, you are not considered uninsured. Call ADRC at 920-448-4300 to speak with a Benefit Specialist about your situation.*

***Some dental services may be available on a limited basis for those that are uninsured.*

Mental Health-Outpatient Counseling & Psychiatric Care

A wide variety of mental health services are available in Brown County. For a complete listing of providers accepting Medicaid (MA) or offering a sliding scale fee, as well as other helpful resources, visit the ADRC website www.adrcofbrowncounty.org. Click on *Resource Library on the top banner*, then scroll down to *Mental Health*. For additional assistance, call the ADRC at 920-448-4300 to speak to an Information & Assistance Specialist.

MyConnectionNEW.org On-line resource database specifically designed to help persons find information, resources, and services for mental health and substance abuse issues.

Brown County Human Services

[Brown County Behavioral Health – Child](#), [Brown County Behavioral Health-Adult](#)

Brown County offers many different counseling services including: alcohol and drug treatment, case management, and mental health assessment. Does not offer mental health counseling. Most services are available to Brown County residents on a generous sliding fee scale. In order to receive Medicare & MA psychiatric services, you first must have tried to utilize other psychiatric services in the community.

Family Services

300 Crooks St, 920-436-6800. Offers short-term, free counseling services through their Crisis Center. Also offers counseling programs through a Family Service counselor. Accepts MA on case by case basis. Sliding scale fee. Accepts some HMOs.

Mental Health - In Patient Psychiatric Care

Bellin Psychiatric Center

301 E St. Joseph St, 920-433-3630. An 80-bed psychiatric hospital that provides inpatient and outpatient services for children, adolescents and adults. Provides appropriate level of care to individuals suffering from mental and emotional problems.

Brown County Community Treatment Center

3150 Gershwin Dr., 920-391-4700. A county run, in-patient psychiatric hospital.

Willow Creek Behavioral Health

1351 Ontario Rd, 920-328-1220 psychiatric hospital that provides inpatient and outpatient services for children age 5+, adolescents and adults. Provides appropriate level of care to individuals suffering from mental and emotional problems.

Shelter - Emergency & Temporary

St. John the Evangelist Homeless Shelter

411 St. John St, 920-436-9344. Provides adults free, seasonal, temporary shelter November -April, Hours: 5 pm to 9 am next day. COTS: Sleeping only April 30 - Oct 31 9 pm - 7am next day. Must be used as a last-resort option.

Micah Center

700 E Walnut St, 920-617-8700. Year-round resource center. Open Mon-Fri 8:30am-4:30pm. Sat-Sun 12 - 4 pm Spring & Summer hours may vary.

Housing Resource Day (Hosted by Brown County Homeless & Housing Coalition)

Do you worry about having a place to sleep at night? The second and fourth Thursday of every month from 12:00 - 2:00 p.m. at Trinity Lutheran Church in Green Bay (300 South Broadway). Parking and entrance is on the backside of the building (S. Chestnut Avenue). Meet with various community partners. For more information visit the Coalition's website/Facebook

Freedom House

2997 St. Anthony Dr, 920-432-4646. Christian-based homeless shelter that provides housing for families with children. Intake is completed primarily by telephone. There are no fees. Residents must have a clean criminal record and be drug & alcohol free. You are expected to be searching for employment and work opportunities. Free on-site childcare for non-school-aged children.

Golden House

1120 University Ave, 877-431-4321; 24 hour hotline: 920-432-4244. Provides 24 hour emergency shelter for women who are victims of domestic abuse and their children. There are no fees and no eligibility requirements. Also offers crisis intervention and support groups.

House of Hope

1660 Christiana St, 920-884-6740. Provides free, safe, temporary housing for pregnant and parenting women age 18-24 and their children.

New Community Shelter

301 Mather St, 920-437-3766. Provides emergency shelter for adult men and women experiencing homelessness. Screening required to determine admission. Transitional living program helps transition from homelessness to self-sufficiency. Zero tolerance for drugs and alcohol; must have a background clear of violent/assault charges. Relapse prevention and other support groups available. AA meetings on site. There are no fees.

Salvation Army—Motel Vouchers

626 Union Ct, 920-497-7053. Provides vouchers for short-term motel stays when other shelters are unavailable. Must meet with a case manager to determine eligibility.

Transformation House

430 S. Clay, 920-857-9611, Men only shelter provided at a reduced/affordable rate.

Rent Assistance & Subsidized Housing

ADRC Website

The ADRC website features a listing of subsidized and non-subsidized housing options for elderly and disabled adults. To view regularly-updated listings, visit the ADRC website at www.adrcofbrowncounty.org. Click on *Resource Library on the top banner*, then scroll down to *Housing* where you'll find lists of service providers, including independent apartments and federally subsidized apartments.

Forward Service Corporation

726 Pine St, 920-940-6066. Program assists homeless families and/or individuals with supportive services including financial assistance and rental assistance. To be eligible you must meet some of the following criteria: homeless, in an emergency shelter, in transitional housing, or being evicted within a week from a private dwelling unit with no place to go, family or single person over age 18, US citizen, low monthly income, and pass criminal background check. For the first year, you pay a percentage of your income for rent. People with a poor credit history will be accepted if they meet the above criteria. Families and/or individuals need to make a commitment to the program for one year. Administers the W2 program, a form of financial assistance.

Integrated Community Solutions (ICS)

2605 S Oneida St, Suite 106, 920-498-3737. Provides financial assistance with housing needs such as monthly rent reduction, subsidized rental units, and down payment and closing cost assistance. Vouchers are available for those who are unable to work due to a disability to help with housing and maintenance costs. Administers the Housing Choice Voucher Program. There may be a waiting list. An application needs to be completed to determine eligibility for the programs. Criminal background and credit checks are required.

Brown County Housing Authority—Subsidized Housing

100 N Jefferson St, Room 608, 920-448-3400. The Brown County Housing Authority administers the Housing Choice Voucher Program through a contract with Integrated Community Solutions. Provides a listing of housing and subsidized housing for income eligible families, elderly, and persons with disabilities. Must meet income eligibility. Brochures and applications are available from ICS or the Aging & Disability Resource Center, 300 S Adams St, 920-448-4300.

Transportation

There are several agencies and programs that provide reduced-rate or free transportation in Brown County. For more information, please see the ADRC website www.adrcofbrowncounty.org and the booklet: *Transportation Options in Brown County*.

Curative Connections

920-227-4273. Transportation services are for Brown County residents who are elderly and/or disabled. Reservations are required 24 hours in advance. Trip priorities are: medical transportation, work related, or transportation to meal sites. Social rides are also available on a first come, first served basis. If you are under age 60, a doctor's verification of disability is required. Application required.

Green Bay Metro Transit System

901 University Ave, 920-448-3450. Provides reduced bus fares for passengers carrying a Medicare card or a reduced fare ID card obtained from Green Bay Metro. Application and a physician's verification are required. Ticket required before boarding the bus and can be purchased at various outlets in Green Bay. Contact Green Bay Metro 920-448-3450 for an application or the Aging & Disability Resource Center at 920-448-4300.

Brown County Voucher Program

For individual who have a disability and/or are age 60+. Application required. Vouchers are purchased at 50% of face value to use to pay for rides on private-pay services. Mobility Coordinator manages program located at Green Bay Metro, 901 University Ave, 920-448-3450. Purchase Mon-Fri 8:00 am - 4:30 pm call ahead to assure staff available.

Non-Emergency Medicaid Transportation

Medicaid (MA) funding is available to persons who qualify. It pays for medical expenses, including transportation to and from medical appointments. To qualify for MA, a person must be 65 or older, or blind or disabled (of any age). The Benefits Specialists at the ADRC can provide information on MA to help you determine if you are eligible. They can also explain application procedures and help you through the application process. For more information, contact a Benefits Specialist at 448-4300 or visit the Medicaid website <https://www.dhs.wisconsin.gov/medicaid/index.htm> If you are already on Medicaid this site will explain how to use non-emergency Medicaid transportation <https://www.mtm-inc.net/Wisconsin/>

Paratransit Sponsored by Green Bay Metro

901 University Ave, 920-448-3450. Provides reduced-rate transportation to people with disabilities who cannot use the regular, fixed-route bus system. An application and doctor's verification are required to obtain a Paratransit ID card. MV Transport provides van service for the program and scheduling is arranged through them. Call 920-448-3185 to arrange transportation. Ticket required before boarding the van and can be purchased at various outlets in Green Bay. Applications are available at the Aging & Disability Resource Center, 920-448-4300 or by contacting Green Bay Metro at Paratransit Division 920-448-3450 pr at <https://greenbaywi.gov/324/Program-Overview>

Transportation Continued

Forward Services- WETAP & JAL Program

Must meet income eligibility to qualify. Each program is different. Email: info@fsc-corp.org
726 Pine St., 920-940-6066 Green Bay, WI 54301 or 2201 Oregon Street Oshkosh, WI 54901

WETAP-Loan program for individuals - car purchase & repair. 920-940-6045

Email: mtawawilli@fsc-corp.org

Website: <https://fsc-corp.org/programs/wetapvanpool/>

JAL Program-Loan program for individuals – car purchase & repair. Must be participant in FSC programs. Serves multiple counties. 920-292- 1336

My Garage: A Community Project

Program Description: *My Garage: A Community Project* is a Newcap stability and self-sufficiency program, that provides simple repairs and maintenance on cars owned by elderly, disabled or low-income residents of Florence, Marinette, and Oconto counties. You can also qualify for this program in Brown and Shawano county if you are a working low-income resident. Services include tire rotations, fuel pump replacements and simple fixes. As the program grows, so will the services offered. The repairs will be done in Wausaukee, Green Bay, or Marinette.

Eligibility Guidelines: Client must be elderly (60 years or age or older), disabled, or low income and working. For those low income and working, income must be at or below 185% of the Federal Poverty Guidelines. For those who are elderly and disabled, income must be at or below 200% of the Federal Poverty Guidelines. To find out if you are eligible, use our eligibility calculator here. The client must have the vehicle registered in their name, have proof of auto insurance and have a valid drivers license.

Application Process: Complete an application and intake form. To complete an application, please contact the program contact. Along with completed application, send documentation of auto insurance, drivers license, proof of household income and auto registration. If approved, the Program Contact will contact you about your vehicle and repairs needing to be made.

Link to Application:

<https://www.newcap.org/wp-content/uploads/2020/01/My-Garage-Program.pdf>



Vision

All people are valued, celebrated and connected to a life of possibilities.

Mission

Empower and enrich the lives of older adults, adults with disabilities and their caregivers.

(920) 448-4300
300 S. Adams Street,
Green Bay, WI 54301
TTY: 711 WI Relay

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bc.adrc@browncountywi.gov



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