Personal emergency response systems help you call for help in an emergency. The following is a list of local providers, but note that more options exist (national companies). For other types of monitoring devices, technology, and equipment, contact a local home medical equipment provider (list of providers on ADRC's website).

<table>
<thead>
<tr>
<th>Name &amp; Contact Information</th>
<th>GPS/Landline</th>
<th>Fall Sensor</th>
<th>Pendant Type</th>
<th>Cost &amp; Payment Types</th>
<th>Service Details</th>
</tr>
</thead>
</table>
| Comfort Keepers (Safety Choice)  
1331 N. Rd., Green Bay  
920-490-8707  
greenbay-183.comfortkeepers.com | GPS (home & yard or go anywhere plan)  
Landline (100 yd.)  
Landline | Yes  
Yes | Lanyard  
Lanyard  
Watch band | Monthly contract  
GPS Home & Yard: Set-up fee waived, $42.95 monthly  
GPS Go Anywhere: $50 set-up fee, $40.95 monthly  
Landline: Set-up fee waived, $39.95 monthly  
Fall sensor: Set-up fee waived, $42.95 monthly | Medication reminders: Machine automatically dispenses medication at set times into a cup. If medication is not taken, phone will automatically call pre-determined person about missing dose. |
| GreatCall Splash  
800-733-6632  
greatcall.com  
(Available for purchase online and at Walmart, Best Buy & Sears) | GPS | Yes  
Yes | Lanyard  
Clip  
Carry case  
Watch band | Monthly contract  
$49.99 basic unit + $35 activation fee + monthly fee  
Basic (5Star Urgent Response): $19.99 monthly  
Preferred (Urgent care): $24.99 monthly  
Ultimate (Fall sensor): $34.99 monthly | Devices are waterproof  
100 different languages |
| Helping Hands Caregivers  
509 W. Walnut St., Green Bay  
920-217-2961 (ext. 156)  
helpinghandswi.com | GPS  
Landline (300 ft.) | No  
No | Lanyard  
Watch band | Monthly contract  
GPS: Set-up fee waived, $20 monthly  
GPS Life Beacon: Set-up fee waived, $45.95 monthly  
Landline: Set-up fee waived, $29.95 monthly | Medication reminders: Machine automatically dispenses medication at set times into a cup. If medication is not taken, phone will automatically call pre-determined person about missing dose.  
Spanish & Hmong |
Personal emergency response systems help you call for help in an emergency. The following is a list of local providers, but note that more options exist (national companies).
For other types of monitoring devices, technology, and equipment, contact a local home medical equipment provider (list of providers on ADRC’s website).

<table>
<thead>
<tr>
<th>Name &amp; Contact Information</th>
<th>GPS/Landline</th>
<th>Fall Sensor</th>
<th>Pendant Type</th>
<th>Cost &amp; Payment Types</th>
<th>Service Details</th>
</tr>
</thead>
</table>
| Sololife (Martin Security) 1220 E. Mason St., Green Bay Purchase only: 920-432-7801 (Bellin Home Care Equipment) bellinequipment.org Customer service: 888-844-8070 (Sololife Toll-Free) | GPS Landline | Yes with GPS Pendant option | Lanyard Watch band | **GPS Pendant:** with online portal $25 activation fee, $49.95/month No long-term contract  
**GPS Samsung smart watch:** with online portal $25 activation fee, $195 one time fee, $49.95 mo 4 mo contract required Customer keeps watch  
**Landline:** No long term contract  
$25 Activation Fee, $29.95 monthly (Martin Security)  
Private pay  
Family Care (Lakeland) | |
| St. Vincent Hospital Lifeline (Philips Lifeline) 920-433-8550 (St. Vincent) 835 S. Van Buren St., Green Bay stvincenthospital.org | GPS (anywhere) Wireless (400 ft.) Landline (400 ft.) | Yes | Lanyard* Watch band  
*Fall sensor must be on lanyard | Monthly contract  
$36 set-up fee (may be waived)  
**GPS (anywhere):** Call for plan options.  
Wireless (without fall sensor): $46.95 monthly  
Wireless (with fall sensor): $61.95 monthly  
Landline (without fall sensor): $36 monthly  
Landline (with fall sensor): $51 monthly  
Private pay  
Family Care (Lakeland) | Devices are waterproof |
Getting Help: How PERS Work
1) A base unit is installed in your home, either through your landline or cell phone. Some systems operate using GPS, and therefore, do not need phone lines.
2) On a day-to-day basis, you wear a button on a lanyard or watch/bracelet (the button is a small radio transmitter).
3) When you need help, simply press the button. This sends a signal to your base unit, calling the emergency response center operated by the PERS company. You will speak directly with an emergency response center employee, who will ask about your emergency. If you need further help, the employee will call your pre-determined emergency contact(s) and/or 9-1-1 services.
4) If you purchase a system with fall sensor detection, the system will automatically detect "hard" falls. When detected, the system works the same way as if you had pushed the button. (A signal is sent to your base unit, calling the emergency response center.)

Note: Not all falls are guaranteed to be detected through these systems. Talk with the agency about your specific fall situation before purchasing.

Questions to Ask
1. Is the emergency response (monitoring) center open 24/7? What kind of training does staff receive?
2. What is the average response time? Who is alerted?
3. Will you be able to use the same system with other response centers if you move? What if you move to another city/state?
4. What is the repair policy? What happens if you need a replacement?

Payment & Contracts
Medicare, Medicaid, and most insurance companies typically do not pay for PERS. Most units are rented, with the emergency assistance service included in the cost. Make sure to read the contract carefully before signing, noting any extra charges, such as cancellation fees & notification requirements. Ask about the cost per month should you need to go to a rehabilitation unit for a fall or other health condition while in contract with a PERS company.

Find More Information
Federal Trade Commission (FTC)
ftc.gov 877-382-4357

Better Business Bureau
bbb.org Wisconsin Northeast Regional Office: 1047 N. Lynndale Dr., Appleton (920-734-4352)

Wisconsin Department of Agriculture, Trade & Consumer Protection
datcp.wi.gov 800-422-7128

Contact ADRC for help with PERS and other questions (920-448-4300).

This listing is provided for information only courtesy of the ADRC of Brown County. Endorsements are not assumed or implied.