



Lifeline & Affordable Connectivity Program (ACP) - Discounted Phone & Internet Programs

300 S. Adams St, Green Bay, WI 54301
Phone (920) 448-4300
www.ADRCoFBrownCounty.org

Carrier:	Phone or SIM Card:	Texts:	Data:	Talk:	Notes:	Contact Info:	Apply by:
Access Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month		888-900-5899 accesswireless.com	phone or online
American Assistance	Phone*	Unlimited	14.5 GB per month	Unlimited	Service provided on the T-Mobile Network	877-266-7212 americanassistance.com	online, or call for application to be mailed to home
Assurance Wireless	Phone*	Unlimited	4.5 GB per month	1150 minutes per month		888-321-5880 assurancewireless.com	phone or online (online preferred)
AT&T	Phone (Home)*	Varies	Varies	Varies	Lowers the cost of AT&T home phone bill	855-953-4815 att.com/home-phone/lifeline/	online only
Cellcom	Phone*	Unlimited	Varies	Unlimited	Activation Fee: \$25; Monthly Fee: \$25-65 depending on services	877-477-5222 cellcom.com	Phone, or stop in to a Cellcom retail location
enTouch Wireless (Boomerang)	Phone*	Unlimited	10 GB per month	Unlimited		866-488-8719 entouchwireless.com	phone or online (online preferred)
Infiniti Mobile	Phone*	Unlimited	4.5 GB per month	Unlimited		888-801-0012 infinitimobile.com	phone or online (online preferred)
Life Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	600 minutes per month	Activation Fee: SIM Card - \$4.99, Phone - \$20	888-543-3620 lifewireless.com	phone or online (online preferred)
Q Link Wireless	SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month		855-754-6543 qlinkwireless.com	online only
Safelink Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	300 minutes per month	Service provided by TracFone Wireless	800-723-3546 (SAFELINK) safelink.com	phone or online
SafetyNet Wireless	Phone*	Unlimited	100 MB per month	400 minutes per month	Activation Fee: \$25	888-224-3213 safetynetwireless.com	online only
StandUP Wireless	SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month		800-544-4441 standupwireless.com	online only
Tag Mobile	Phone*	Unlimited	3.0 GB per month	Unlimited	Service provided on the T-Mobile, Sprint, & Verizon Networks	866-959-4918 tagmobile.com	online only
Tempo	Phone	Unlimited	4.5 GB per month	Unlimited	Does not participate in ACP	833-998-3676 mytempo.com	phone or online
TerraCom Wireless	Phone <u>or</u> SIM Card*	1000 Text	4.5 GB per month	500 minutes per month	Unable to accept Lifeline and ACP applications through the website	888-716-8880 terracomwireless.com	phone only
Truconnect	Phone <u>or</u> SIM Card*	Unlimited	12.5 GB per month	Unlimited		800-430-0443 truconnect.com	online only
*Affordable Connectivity Program (ACP)	Internet service	Helps low-income households pay for internet service and connected devices like a laptop or tablet. Up to \$30/month discount on your internet service (up to \$75/month if household is on qualifying Tribal lands). Low cost service plans may be fully covered through the ACP. A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment between \$10 - \$50). Go to the website to use the 'Internet Discount Finder' to find out more.				608-267-3595 apps.psc.wi.gov/InternetDiscountFinder	phone or online (online preferred)



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Contact the ADRC for help with the Lifeline program and other benefits 920-448-4300, www.adrcofbrowncounty.org

What is Lifeline?

The Lifeline program provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services.

What services do I get with Lifeline?

You can receive free minutes, texts, and data. More can be purchased, if needed. Options & plans are different with each provider.

How long can I get this free service?

You can get the free service for one year. You can apply each year, as long as you are eligible. At least one call needs to be placed each month to prevent the service from

How do I know if I am eligible for Lifeline?

Only one person in your household can have a Lifeline phone. If someone at your address already gets Lifeline, your company will use a Household Worksheet to see if more than

You could also be eligible if you receive:

- FoodShare (aka Food Stamps or SNAP) - Medicaid
- Supplemental Security Income (SSI) - Federal Public Housing Assistance (aka Section 8)
- Veterans Pension or Survivors Pension - Tribal programs and live on federally-recognized Tribal Lands

How is a household defined?

A household is a group of people who live together and share income (even if they are not related to each other).

How do I apply for Lifeline?

Contact any of the providers listed to get started. You will need to show proof that you have any of the programs that allow you to be eligible for Lifeline. For information on what

Where can I get more information or help with Lifeline?

If you have a Lifeline phone already and want to talk with your provider, dial **6-1-1** to get help without being charged for minutes.

Find a list of Lifeline providers by state, plus information on documents needed to show proof of eligibility at www.lifelinesupport.org

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Updated version of this listing always found at: <https://adrcofbrowncounty.org/wp-content/uploads/2019/11/Lifeline-ACP-Discounted-Phone-Internet-Programs.pdf>