



Wireless (Cell Phone)			
Carrier & Contact Information:	Webpage:	Phone or SIM Card:	Apply by Phone or Online:
Access Wireless- 888-900-5899	accesswireless.com	Phone	Both
Assurance Wireless- 888-898-4888	assurancewireless.com	Phone	Both
enTouch Wireless- 866-488-8719	entouchwireless.com	SIM Card	Both (Online Preferred)
Safelink Wireless- 800-SAFELINK (723-3546)	safelink.com	Phone <u>or</u> SIM Card	Both
StandUP Wireless- 800-544-4441	standupwireless.com	Phone	Online Only
Tag Mobile- 866-959-4918	tagmobile.com	SIM Card <i>*Needs to be an unlocked GSM phone (not locked into a specific carrier).</i>	Online Only
Tempo- 877-822-8501	mytempo.com	Phone	Both
TerraCom Wireless- 888-716-8880	terracomwireless.com	Phone	Both

Contact the ADRC for help with the Lifeline program and other benefits 920-448-4300, www.adrcofbrowncounty.org

What is Lifeline?

Lifeline is a government program offering free cell phone or home phone coverage.

What services do I get with Lifeline?

You can receive free minutes, texts, and data. More can be purchased, if needed. Options & plans are different with each provider.

(Contact a provider from the list to get information on the different plans available. Note that these providers are part of the government **free** phone program in Brown County. Other providers in Brown County not listed may be able to offer you **reduced** plan rates.)

How long can I get this free service?

You can get the free service for one year. You can apply each year, as long as you are eligible. At least one call needs to be placed each month to prevent the service from discontinuing. One phone allowed per household.



How do I know if I am eligible for Lifeline?

Only one person in your household can have a Lifeline phone. If someone at your address already gets Lifeline, your company will use a Household Worksheet to see if more than one household lives at your address. You could be eligible for Lifeline if your income is at or below 135% of the federal poverty guidelines.

You could also be eligible if you receive:

FoodShare (formerly known as Food Stamps)

Supplemental Security Income (SSI)

Veterans Pension or Survivors Pension

Medicaid

Federal Public Housing Assistance (Section 8)

Tribal programs and live on federally-recognized Tribal Lands

How is a household defined?

A household is a group of people who live together and share income (even if they are not related to each other).

Examples of one household:

1.) A married couple who live together are one household. They must share one Lifeline benefit. 2.) A parent/guardian and child who live together are one household. They must share one Lifeline benefit. 3.) An adult who lives with friends or family who financially support him/her are one household. They must share one Lifeline benefit.

Examples of more than one household:

1.) 4 roommates who live together but do not share money are 4 households. They can have one Lifeline benefit each, 4 total.
2.) 30 Seniors who live in an assisted-living home are 30 households. They can have one Lifeline benefit each, 30 total.

How do I apply for Lifeline?

Contact any of the providers listed to get started. You will need to show proof that you have any of the programs that allow you to be eligible for Lifeline. For information on what documents are needed to show proof of eligibility, visit:

<https://www.lifelinesupport.org/do-i-qualify/>

Where can I get more information or help with Lifeline?

If you have a Lifeline phone already and want to talk with your provider, dial **6-1-1** to get help without being charged for minutes.

Find a list of Lifeline providers by state, plus information on documents needed to show proof of eligibility, at:

www.lifelinesupport.org

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