



Government Free Cell Phone & Internet Programs - Lifeline & Affordable Connectivity Program (ACP)

300 S. Adams St, Green Bay, WI 54301

Phone (920) 448-4300

www.ADRCoFBrownCounty.org

Carrier:	Phone or SIM Card:	Free Texts:	Free Data:	Free Talk:	Notes:	Contact Info:	Apply by:
Access Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month		888-900-5899; accesswireless.com	phone or online
AirTalk Wireless	SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month	Free phone with ACP Plan/Lifeline combo OR ACP Plan alone; formerly FeelSafe Wireless	855-924-7825; airtalkwireless.com	online only
American Assistance	Phone*	Unlimited	4.5 GB per month	Unlimited	Service provided on the T-Mobile Network	877-266-7212; americanassistance.com	online only
Assurance Wireless	Phone*	Unlimited	4.5 GB per month	1150 minutes per month		888-321-5880; assurancewireless.com	phone or online (online preferred)
enTouch Wireless	Phone*	500 texts per month	100 MB per month	1000 minutes per month		866-488-8719; entouchwireless.com	phone or online (online preferred)
Life Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	600 minutes per month	Activation Fee: SIM Card - \$4.99, Phone - \$20	888-543-3620; lifewireless.com	phone or online (online preferred)
Q Link Wireless	SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month		888-505-7678; qlinkwireless.com	online only
Safelink Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	300 minutes per month	Service provided by TracFone Wireless	800-723-3546 (SAFELINK); safelink.com	phone or online
SafetyNet Wireless	Phone*	Unlimited	100 MB per month	400 minutes per month	Activation Fee: \$25	888-224-3213; safetynetwireless.com	online only
StandUP Wireless	SIM Card*	Unlimited	4.5 GB per month	1000 minutes per month	Free phone with ACP Plan/Lifeline combo OR ACP Plan alone. Phones available for purchase for Lifeline.	800-544-4441; standupwireless.com	online only
Tag Mobile	Phone*	Unlimited	3.0 GB per month	Unlimited	Service provided on the T-Mobile, Sprint, & Verizon Networks	866-959-4918; tagmobile.com	online only
Tempo	Phone	Unlimited	4.5 GB per month	Unlimited	Does not participate in ACP	833-998-3676; mytempo.com	phone or online
TerraCom Wireless	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	500 minutes per month	Unable to accept Lifeline and ACP applications through the website	888-716-8880; terracomwireless.com	phone only
Truconnect	Phone <u>or</u> SIM Card*	Unlimited	4.5 GB per month	Unlimited	More focused on ACP program	800-430-0443; truconnect.com	online only
*Affordable Connectivity Program (ACP)	Internet service	Helps low-income households pay for internet service and connected devices like a laptop or tablet. Up to \$30/month discount on your internet service (up to \$75/month if household is on qualifying Tribal lands). Low cost service plans may be fully covered through the ACP. A one-time discount of up to \$100 for a laptop, tablet, or desktop computer (with a co-payment between \$10 - \$50).				877-384-2575; affordableconnectivity.gov	phone or online (online preferred)



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Contact the ADRC for help with the Lifeline program and other benefits 920-448-4300, www.adrcofbrowncounty.org

What is Lifeline?

The Lifeline program provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services.

What services do I get with Lifeline?

You can receive free minutes, texts, and data. More can be purchased, if needed. Options & plans are different with each provider.

How long can I get this free service?

You can get the free service for one year. You can apply each year, as long as you are eligible. At least one call needs to be placed each month to prevent the service from discontinuing. One phone allowed per household.

How do I know if I am eligible for Lifeline?

Only one person in your household can have a Lifeline phone. If someone at your address already gets Lifeline, your company will use a Household Worksheet to see if more than one household lives at your address. You could be eligible for Lifeline if your income is at or below 135% of the federal poverty guidelines.

You could also be eligible if you receive:

- FoodShare (aka Food Stamps or SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension
- Medicaid
- Federal Public Housing Assistance (aka Section 8)
- Tribal programs and live on federally-recognized Tribal Lands

How is a household defined?

A household is a group of people who live together and share income (even if they are not related to each other).

Examples of one household:

1.) A married couple who live together are one household. They must share one Lifeline benefit. 2.) A parent/guardian and child who live together are one household. They must share one Lifeline benefit. 3.) An adult who lives with friends or family who financially support him/her are one household. They must share one Lifeline benefit.

Examples of more than one household:

- 1.) 4 roommates who live together but do not share money are 4 households. They can have one Lifeline benefit each, 4 total.
- 2.) 30 Seniors who live in an assisted-living home are 30 households. They can have one Lifeline benefit each, 30 total.

How do I apply for Lifeline?

Contact any of the providers listed to get started. You will need to show proof that you have any of the programs that allow you to be eligible for Lifeline. For information on what documents are needed to show proof of eligibility, visit: <https://www.lifelinesupport.org/do-i-qualify/>

Where can I get more information or help with Lifeline?

If you have a Lifeline phone already and want to talk with your provider, dial **6-1-1** to get help without being charged for minutes. Find a list of Lifeline providers by state, plus information on documents needed to show proof of eligibility at www.lifelinesupport.org

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