



Medicaid Personal Care Agencies in Brown County Licensed Medical Home Care

300 S. Adams St, Green Bay, WI 54301
Phone (920) 448-4300
www.ADRCoofbrowncounty.org

Name & Address	Phone/Office Hours	Payment Type
Almost Family 2100 Riverside Dr, Ste 103; Green Bay, WI <i>lhcgroupp.com/locations/almost-family-of-green-bay-2</i>	920-498-0606 Mon - Fri, 8am - 4:30pm	Medicare, Medicaid, Family Care (Inclusa, Lakeland), worker's comp, Veteran's funding, private insurance, & private pay
Clarity Care Home Care 2649 Manitowoc Rd; Green Bay, WI <i>claritycare.org</i>	855-224-7487 920-469-5240 Mon - Fri, 8am - 4:30pm	Medicaid, Family Care (Lakeland), Veteran's funding, HMOs, private insurance, & private pay Bilingual Staff: Spanish
Generations of Care 1600 Shawano Ave, Ste 102; Green Bay, WI <i>generationsofcarewi.com</i>	920-370-7287 Mon - Fri, 8am - 5pm Sat, 8am - 2pm	Medicaid, Family Care (Lakeland), private insurance, & private pay Bilingual Staff: Hmong
Helping Hands Caregivers 509 W Walnut St; Green Bay, WI <i>helpinghandswi.com</i>	920-217-2961 (24hr line) 8am - 4:30pm daily	Medicaid, Family Care (Inclusa, Lakeland), Veteran's funding, private insurance, & private pay
Midwest Home Health Care 1497 6th St, Ste E; Green Bay, WI <i>facebook.com/mwhcare</i>	920-965-9112 Mon - Wed, 10am - 4pm Thu, 10am - 2pm	Family Care (Lakeland), private insurance, & private pay Bilingual Staff: Hmong, Laotian, Spanish
Options for Independent Living 555 Country Club Rd; Green Bay, WI <i>optionsil.org</i>	920-490-0500 Mon - Fri, 9am - 4:30pm	Medicaid & HMOs Note: No caregivers available for hire through this agency must already have a caregiver identified
Peace of Mind Home Care 840 Willard Dr; Green Bay, WI	920-489-2413 Mon - Fri, 9am - 5pm	Medicaid, HMO's, Family Care (Lakeland), & private pay Bilingual Staff: Hmong
Stay at Home, LLC W575 Castle Dr; Sherwood, WI <i>stay-at-homecare.com</i>	920-989-0157 Mon - Thu, 8am - 3pm Fri, 8am - 12pm	Medicaid, Family Care (Lakeland, Inclusa), Veteran's funding, private insurance, & private pay
Tongxeng Personal Home Care 1620 S Ashland Ave, Ste 104; Green Bay, WI <i>tongxenghomecare.com</i>	920-438-7330 Mon - Fri, 8am - 4:30pm	Medicaid (HMO only) Bilingual Staff: Hmong
U Care Home Services 1676 Main St; Green Bay, WI <i>ucarehs.com</i>	920-327-1565 Mon - Fri, 9am - 5pm Weekends by appointment only	Medicaid, Family Care (Lakeland, Inclusa), HMO's, & private pay Bilingual Staff: Mostly Hmong/Laos, Spanish (limited)
United Personal Home Care 727 E Walnut St, Ste C; Green Bay, WI	920-430-2012 Mon - Fri, 9am - 5pm	Medicaid, My Choice, Lakeland, & Anthem HMO Bilingual Staff: Hmong
Universal Home Health Care 933 Erie Ave #9; Sheboygan, WI <i>uhhci.com</i>	920-452-3370 Mon - Fri; 8:30am – 5pm 920-889-0890 (after 5:30pm)	Medicaid, Family Care (Lakeland), HMOs, & private pay Bilingual Staff: Asian, Laotian, Spanish
Wisconsin Home Health Care 840 Challenger Dr, #161, Green Bay, WI <i>whhcllc.com</i>	920-288-0661 920-889-8449 Mon - Fri, 9am - 5pm	Medicaid, Family Care (Lakeland), insurance (HMO/MCO), & private pay Bilingual Staff: Call to check on availability for Hmong, Laotian, Spanish



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What is a Medicaid Personal Care Worker (PCW)?

If you are a Medicaid recipient and need in-home care, you may be eligible to hire your own workers & use your Medicaid funding to pay for that care. The personal care must be related to medical activities of daily living, with the goal of keeping you in living in the community. Your personal care workers (PCWs) must be at least 18 years old. PCWs cannot be a spouse or a minor child.

What is the process for hiring a Medicaid Personal Care Worker (PCW)?

1. Your doctor writes an order for the care required.
2. Contact one of the certified agencies (listed to the left). You can either hire your own workers or have the agencies hire PCWs for you.
3. A registered nurse (RN) from the agency completes a home assessment & writes a care plan.
4. PCWs are interviewed & background checks are conducted (PCWs cannot have been convicted of a crime that directly relates to the role of providing personal/health care services).
5. PCWs are given orientation & training by the certified agency, supervised by the RN. PCWs become an employee of that agency.
6. PCWs are paid by the agency. The agency bills Medicaid for the PCW hours worked.

Whats Covered?

- Light cleaning in essential areas of the home used during personal care service activities
- Assistance with bathing
- Assistance with getting in and out of bed
- Teeth, mouth, denture and hair care
- Assistance with mobility and ambulation including use of walker, cane or crutches
- Changing the recipient's bed and laundering the bed linens and the recipient's personal clothing
- Skin care excluding wound care
- Care of eyeglasses and hearing aids
- Assistance with dressing and undressing
- Toileting, including use and care of bedpan, urinal, commode or toilet
- Meal preparation, food purchasing, and meal serving
- Simple transfers including bed to chair or wheelchair and reverse
- Accompanying the recipient to obtain medical diagnosis and treatment

What services are **NOT** covered?

- Household Cleaning / Homemaking Services
- Cleaning areas not used during personal care activities, unless directly related to your health Personal Care Assistance
- Services provided in facilities (hospitals, nursing homes)
- Services not documented in care plan
- Skilled nursing & therapy services

For more detailed information- visit https://docs.legis.wisconsin.gov/code/admin_code/dhs/101/107/112

Recipients of Medicaid personal care may be subject to estate recovery. For more information please visit:
<https://www.dhs.wisconsin.gov/publications/p1/p13032.pdf>